

| Question  | Reply   |
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| Do you think introducing Covid 19 vaccination at the Maternal and Child Health clinic will improve access by female and improve coverage? | Yes, this can also be a way to reach eligible females who are not allowed to go out due to cultural issues.   |
| What are the personal related factors leading to non completion of the scheduled doses of Covid 19 vaccine?                               | Duration of doses and mismanagement of AEFI cases.  |
| Tina n Elizabeth, could you please kindly explain the Crono's assignment? Please. Thanks.   | Don't worry, we will review Cronos assignments at the end of today's session. :)  |
| How do deal with the undeserved community? They have lots of other demand from the government   | Thanks for explaining. It will be supported lots  |
| For how long Covid vaccine gives immunity to a person who was vaccinated by two doses.  | Good question. It depends on a variety of factors: which vaccine, what variants are circulating, a person's own risk factors and immune system. Here is a little bit more information on COVID-19 vaccine efficacy from the latest studies at US CDC: <a href="https://www.cdc.gov/mmwr/covid19_vaccine_safety.html">https://www.cdc.gov/mmwr/covid19_vaccine_safety.html</a> |
| What is AEFI short for?   | Adverse event following immunization. More info here: <a href="https://www.who.int/teams/regulation-prequalification/regulation-and-safety/pharmacovigilance/health-professionals-info/aei">https://www.who.int/teams/regulation-prequalification/regulation-and-safety/pharmacovigilance/health-professionals-info/aei</a>   |
| Urban COVID vaccine hesitancy has been a great challenge. What communication modalities can best be used to address this challenge        | Thank you so much   |
| What is AEFI short for?   | Adverse Event Following Immunization  |
| What is AEFI short for?   | Any recommended sites for an overview on the acronyms commonly used?  |
| It seems we cant see any of the others questions that were asked anymore?   | Yes, I have the same problem  |
| It seems we cant see any of the others questions that were asked anymore?   | The questions are patterned after each speaker.   |
| may you define the social vulnerability index?  | Here is how we developed the social vulnerability index in the US: <a href="https://www.atsdr.cdc.gov/placeandhealth/svi/index.html">https://www.atsdr.cdc.gov/placeandhealth/svi/index.html</a>  |

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| Is there a "rapid assessment tool" to learn about SDH in a community without any formal and/or granular data on demographics etc?         | You will learn more about HCD-TIP later, as well as rapid community assessments, which can help you rapidly identify equity and access issues that affect vaccine confidence and uptake in this session and next week. :)                  |
| may you define the social vulnerability index?  | Thanks for confirming that it gives different measures of vulnerability  |
| Whats ad-hoc requests ?   | Meaning last-minute, unplanned, high priority requests.  |
| Community based participatory research not in all countries?  | It is becoming more common, but it isn't a standard public health practice that is well normed in immunization....yet!   |
| Please give more information on what you mean by "unsettled science"  | scientific evidence changes all the time, meaning that recommended health behaviors, especially in emergencies, changes. messaging changes, which can cause more confusion if not communicated and managed well.                           |
| Please give more information on what you mean by "unsettled science"  | Thanks so a mix of evolving science and perception?  |
| Don't you think that infodemic can be used as a tool for hostile influence information activities, especially in times of war?            | Definitely! that what they already do  |
| It seems that disinformation can be difficult to address as most group of people with certain agenda make things difficult intentionally. | As a general rule isn't it best not to repeat misinformation in its denial, but rather state the truth?  |
| How is intent related to inequity..pl?  | people who dont have access to the iternet, or swho do nto have skillsl to use the internet to their best benefit to improve their lives, are often the onws that are experiencing inequity on other socio economic determinants og health |
| Is there a "rapid assessment tool" to learn about SDH in a community without any formal and/or granular data on demographics etc?         | Wow, this got me excited! Thanks and looking forward to this!  |

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| <p>Don't you think that infodemic can be used as a tool for hostile influence information activities, especially in times of war?</p>                     | <p>the same mechanisms and attributes that make people vulnerable to the infodemic and misinformation makes people also vulnerable to disinformation and information warfare during conflict/war. but the actors peddling disinformation do not specifically target health - health is one of aspects that is attacked in information warfare in order to generally destabilize trust in authorities or to gain financial gain. in health sector, we can focus on misinformation and infodemic more effectively. There are other parts of government that can respond to disinformation better than the Ministry of Health.</p> |
| <p>were these 678 infodemic managers were already working with communication professionals across the health system or just WHO professionals?</p>        | <p>they are working across all agencies -- even in UNICEF, but also as freelancers, in MoH, civil society etc. we have 132 countries represented in the community and the community supports also your training now. many infodemic managers from the community are your coaches today.</p>   |
| <p>How do we deal with infodemics on social media which is spread by bluetooth in countries with limited or no internet</p>                               | <p>this requires integrated analysis and response --- we will talk about this in next lectures on social listening and also in the IM toolbox lecture</p>   |
| <p>Is the infodemic guideline applicable beyond covid vaccination? Can it be used as preventive guideline for future pandemic?</p>                        | <p>Lis: Yes it is. Fun fact: Tina is the team lead for the infodemic management team within the section of WHO that does emergency preparedness and response. Weaving in IM into preparedness and emergency activities is critical, especially since many of those emergencies and outbreaks become vaccine-preventable, meaning it means strong health system collaboration to engage communities to mitigate the infodemic.</p>   |
| <p>Very nice presentation.. Some best practices..examples..on mitigating infodemic</p>  | <p>you will see this in the lecture on the IM toolbox and health misinformation strategies to response... in week 3</p>   |
| <p>Let's not forget that there are still many people globally that are not connected and increasingly excluded from the digital information ecosystem</p> | <p>Right digital divide thanks!</p>   |

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| <p>Let's not forget that there are still many people globally that are not connected and increasingly excluded from the digital information ecosystem</p> | <p>true, but rumors that affect offline communities are affected by the digital information circulating online. it affects the news, media and also what is put on radio. in addition, within the next 5 years, even Africa is projected to double access to the internet, so while there will always be a need to pay special attention to vulnerable groups disconnected from the internet, we need to take into account the digital environment in information circulation.</p> |
| <p>Let's not forget that there are still many people globally that are not connected and increasingly excluded from the digital information ecosystem</p> | <p>Totally</p>   |
| <p>Please give more information on what you mean by "unsettled science"</p>   | <p>Correct. An example from early in the COVID-19 response--was SARS-COV2 airborne or not? Would masks be effective? Who was recommended to wear them? Constantly changing public health guidance occurred because what we learned about the virus was constantly changing.</p>  |
| <p>how to fight these 5 trends you mentioned in the presentation?</p>   | <p>we will discuss in different presentations in the training.</p>   |
| <p>how to fight these 5 trends you mentioned in the presentation?</p>   | <p>As Tina said we have to use the same tools than infodemic . Be emotional . Use lay language find logo , funny examples . Of course no simple</p>  |
| <p>how to fight these 5 trends you mentioned in the presentation?</p>   | <p>As Tina said we have to use the same tools than infodemic . Be emotional . Use lay language find logo , funny examples . Of course no simple</p>  |
| <p>Surani's presentation is exhaustive, there is an information overload. I suggest it be broken into two presentations.</p>                              | <p>but I loved the graphics in her presentation! 😊</p>   |
| <p>Would it be unethical if we plant 'fake supporters' in the closed groups? 🙄</p>  | <p>they would probably be perceived as outsiders and they would not have an effect countering a closed group that has a specific mindset. and yes, it is also unethical to work with people with an undisclosed motive. public health practice must use ethical and transparent practices. we will discuss effective strategies for infodemic management in the course of the training.</p>  |

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| Surani's presentation is exhaustive, there is an information overload. I suggest it be broken into two presentations.                                | it is often a new topic for many people - but we will return to specific topics during the training.  |
| Would it be unethical if we plant 'fake supporters' in the closed groups? 🙄  | Thanks Lis, makes sense!  |
| I recently traveled with Qatar Airways and their pre-flight video was following the theme of humour. I ACTUALLY watched it only to get a good laugh. | U also was in a flight where security guidances was done by children in a movie . Very effective to keep our attention on what we heard so many times   |
| We can use 3rd party supporters to share the messages in not-so-serious ways. It can be tricky for health organisations to make a joke ofcourse!     | Not sure I think it makes us easier to reach with jokes   |
| I recently traveled with Qatar Airways and their pre-flight video was following the theme of humour. I ACTUALLY watched it only to get a good laugh. | I totally agree Irene! that what people are doing now!  |
| We should not lose sight of past interventions that have worked. Look back at HIV for instance for what worked! Not reinvent the wheel every time.   | Times and technologies are changing. I suppose this is what they are teaching us in the presentation too... HIV messages have changed too over time.  |
| Where to get this guide of how to interview and survey to collect bs   | Here you go!<br><a href="https://www.who.int/teams/immunization-vaccines-and-biologicals/essential-programme-on-immunization/demand">https://www.who.int/teams/immunization-vaccines-and-biologicals/essential-programme-on-immunization/demand</a>   |
| Can the BeSD tools be localized to ensure new themes are realized?   | They absolutely should be localized. It's a crucial step in the process. The tools are here:<br><a href="https://www.who.int/teams/immunization-vaccines-and-biologicals/essential-programme-on-immunization/demand">https://www.who.int/teams/immunization-vaccines-and-biologicals/essential-programme-on-immunization/demand</a> |
| Can the BeSD tools be localized to ensure new themes are realized?   | Thank you.  |
| To use these tools I suppose we have to be in institutions? What can be used by non profit independent associations                                  | Anyone can use them. They are set free into the wild!   |
| The BeSD tools are in multilingual??   | There was a question about other languages. We are just about to publish the tools and guidance in French, Spanish and Portuguese. English version of the full package here:<br><a href="https://apps.who.int/iris/handle/10665/354459">https://apps.who.int/iris/handle/10665/354459</a>   |

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| <p>What is/are the emergency survey tool(s) to be use in case of an emergency outbreak, just as we have monkeypox outbreak in Nigeria</p> | <p>Here are all the links as shown on this slide: BeSD tools and guidance:<br/><a href="https://apps.who.int/iris/handle/10665/354459">https://apps.who.int/iris/handle/10665/354459</a></p> <p>WHO Position Paper on BeSD:<br/><a href="https://apps.who.int/iris/bitstream/handle/10665/354458/WER9720-eng-fre.pdf">https://apps.who.int/iris/bitstream/handle/10665/354458/WER9720-eng-fre.pdf</a></p> <p>WHO vaccine demand webpage:<br/><a href="https://www.who.int/teams/immunization-vaccines-and-biologicals/essential-programme-on-immunization/demand">https://www.who.int/teams/immunization-vaccines-and-biologicals/essential-programme-on-immunization/demand</a></p> |
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